

# Return form

Please complete in BLOCK CAPITALS!

# satKing.de

You can reach our service center by phone  
Monday to Friday from 10.00 to 18.00 clock

For technical questions:  
Phone: +49 2241-88109-0  
or service@satking.de

For questions about your complaints:  
Phone: +49 2241-88109-14  
or reklamation@satking.de

Return to:

**SatKing GmbH**  
**Junkersring 18**  
**53844 Troisdorf / Germany**

For a smooth and rapid flow of cancellation we ask you to consider the following points:

- Please leave all protective films on the device and avoid scratches and wear.
- Pack the items exactly as you received it from us.
- A sufficiently protective outer packaging of the product avoids damage in transit, please pay attention to the shipping suited packaging.
- Enclose a return form and invoice copy.

## Your customer data

Name, Surname

Customer No.   
(on the invoice)

Invoice Number  Invoice date

### Delivery address

(indicate only if different from billing address)

Name, Surname

Street, Housenr.

ZIP, Place

## For any refund or transfer please give us your bank details:

Account Owner

IBAN

BIC

Bank

## For questions you can be reached:

Phone number

eMail

## Return shipment

| Quantity             | Itemnumber           | Return reason        |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

## 4 Revocation (only possible within 14 days after purchase)

Goods dont like  Defective

Please specify how SatKing your return  
is to handle for you (please mark only one box).

Exchange into an alternative product:

If so, please fill out!

Article Number:

Article Name:

### Outstanding payments via:

Bank transfer

PAYPAL (plus. 1.5% of value of goods)

Internal credit note

Refund of the purchase price:

If you have paid your order by credit card / Paypal,  
a possible credit will be posted accordingly back

## 5 Misc:

## Key figures for your returning reason

Please fill in the appropriate code in the field for the reason for return.

### 1 Transport damage or loss in transit

(Please contact us in advance by phone on + 49 2241-881090 or writing eMail  
to service@satking.de)

### 2 Wrong delivery

(Please contact us in advance by phone on + 49 2241-881090 or writing eMail  
to service@satking.de)

### 3 Defective under the warranty

(Manufacturer-Direct Service: Please make use of the time-saving way to get your  
Complaints settle directly with the manufacturer. For more information,  
please write eMail to service@satking.de)

Please give us a short precise description of the problem

Place

Date

Signature